THE OCS PROFESSIONAL PACKAGE

An OCS Professional subscription provides you the confidence of knowing that your OCS Inventory infrastructure is supported by the best available technical expertise for your organization. The OCS Professional package contains a wide variety of services such as support, expertise, advice, TMA and an access to the OCS Roadmap.

OPEN-SOURCE (FREE)

OCS INVENTORY SERVER
OCS INVENTORY AGENTS
OCS INVENTORY TOOLS
PROFESSIONAL SUPPORT
APPLICATION MAINTENANCE
EXPERTISE AND ADVICE
ROADMAP ACCESS
TRAINING COURSES

FREE

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TRAINING COURSES

4 000 € EX. VAT

* The first year
DETAILED OFFER

OCS INVENTORY FREE
Access to all of the community project: server, agents, tools

EXPERTISE AND ADVICE
Privileged exchange space with the development team. Expertise and advice to assist you in your project.

TRAINING COURSES
Administrator or developer training courses carried out by a certified OCS Inventory trainer

PROFESSIONAL SUPPORT
Remote access through our support center

ROADMAP ACCESS
Access to the project’s Roadmap and the possibility to submit enhancement requests. These requests will be submitted to the project’s development team.

APPLICATION MAINTENANCE
Service guaranteeing the maintenance of the solution through security patch and system updates (2 times a year)

A FLEXIBLE OFFER

From the second year of subscription, customize your offer depending on your needs

- 20 TIMESTAMPED TICKETS OF ONE HOUR: 1 800 € EX. VAT
- APPLICATION MAINTENANCE: 750 € EX. VAT
- ADVICE / EXPERTISE / ROADMAP ACCESS: 450 € EX. VAT
- ADMINISTRATOR OR DEVELOPPER TRAINING COURSE: 1 000 € EX. VAT
FREQUENTLY ASKED QUESTIONS

**Q** WHY WOULD I PAY FOR OPEN SOURCE SOFTWARE?
Installation and maintenance on large infrastructures can be time-consuming, the OCS Professional offer gives you access to track updates as well as the opportunity to consult our experts at any time.

In case of need, you will have advanced expertise with guaranteed results.

**Q** THE PROFESSIONAL VERSION OF OCS INVENTORY INCLUDE ADDITIONAL FEATURES?
No, the professional version does not give access to another version of OCS inventory.

The advantage of our offer come from the offered services and the proximity with the development team.

**Q** HOW THE SUPPORT WILL BE DONE?
The support will be carried out through a dedicated platform. Shortly after you subscribed, your id will be sent to you and then you’ll be able to submit requests.

**Q** HOW THE ROADMAP REQUEST PRIORITIZATION WILL BE MADE?
A platform is available to submit enhancement request. The community will be able to “upvote” these submitted requests to determine it development priority.

**Q** IN WHAT LANGUAGES DO I GET SUPPORT?
We provide support in French and English.

**Q** HOW WILL BE PROVIDED THE TRAINING?
The training will be provided through video-conferences.